Universal Instruments Global Services







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Enhance and extend the productive lifecycle of your assembly solutions

The Metals Value Program is an extended warranty program that enables you to get the services you want without paying for those you don't. We have bundled customer services into two package options, each with varying levels of support. You can choose between Gold or Silver MVP – whichever is best suited to your production goals for each machine in your inventory.

MVP Program Options

Gold Level provides you with the same benefits new equipment purchasers receive, along with a yearly maintenance service and extended warranty contract. Coverage at this level includes:

MVP GOLD

Discounted machine hardware/machine software upgrades

No-Charge Emergency machine-down, after-hours service/shipping priority

Preferred service rates for demand service

Annual contract renewal

Automatic Enrollment in Customer Loyalty Program; sliding-scale discount structure

MVP SILVER

Includes standard shipment of parts

events. Coverage in this level includes:

- * Prioritized weekend shipping
- Discounted software upgrades

Discounted rates for demand service on noncovered events

Silver Level provides you with some of the benefits

discounted rates for demand service on non-covered

new equipment purchasers receive, along with

- Annual contract renewal
- * Customer Loyalty Program Subscription
- * Additional cost

Should you elect not to take advantage of one of these programs, we offer most services a la carte and can customize a solution for you.

To learn more, contact your local Customer Service Manager (CSM) to get a quote for the package that's perfect for you. Or, **CLICK HERE** to be contacted immediately.